Get Web Access for Patient Results

We are pleased to announce the addition of web access for patient results. While you can still receive your results by fax or mail, you can check for updated results 24 hours a day via our website. You should find this helpful if you are looking for misplaced hardcopies on the weekends or evenings after our phone contact hours or if you want to review the results of your daily submissions in the evening from your home. Many clients have found they can cut & paste from our system into their computer systems. Contact the lab to get signed up today.

Help Us Help You

The new computer system has an incredible epidemiology component. Be as specific as possible when you complete your test request forms – especially specific species (i.e. Hyacinth Macaw vs. Macaw), age, and sex. Also, if you have a good patient history or a specific diagnostic track, take a minute to complete the History portion of the form. As always, if this is a resubmission, please indicate the previous Case Number for our records. Lastly, if you do get a definitive diagnosis on a case, please let us know. We can fax you a form or you can get one from our website. Thanks!

Holiday Schedule

The lab will be open through December 22 on a regular schedule. The lab will be closed December 25. Staff will be present on Tuesday, December 26 to receive samples and process time sensitive tests like CBCs and chemistry submissions. Normal operations will continue through Friday, December 29. The lab will be closed on January 1 but will reopen on Tuesday, January 2 with a normal schedule.